

## Migrating your Interactive Brokers ISA Accounts Frequently asked questions (FAQs)

This document provides you with important information about the migration of your Stocks and Shares Individual Savings Account (“ISA”) and/or Junior Stocks and Shares Individual Savings Account(s) (“JISA”) (each, an “ISA Account”) from Interactive Brokers LLC (“IBLLC”) to Interactive Brokers (U.K.) Limited (“IBUK”).

These FAQs should be read together with the Notice of Migration [\[link\]](#), the IBUK General Terms of Business [\[Form 4600\]](#) as modified and supplemented by the: (i) ISA Addendum [\[Form 4591\]](#); or (ii) JISA Addendum [\[Form 4592\]](#).

Please read this document carefully. If you need any further information, you can contact us via the Client Portal or at [www.ibkr.co.uk/support](http://www.ibkr.co.uk/support).

These FAQs are divided into three parts:

- [Part A](#) provides you with more information about the migration of your ISA Account.
- [Part B](#) explains what will change when your ISA Account is migrated to IBUK.
- [Part C](#) covers any other practical questions you may have about the migration.

### Part A – Migrating your ISA Account(s)

#### 1. What is happening to my ISA Account?

At present, your account is serviced by both IBUK and IBLLC, a US broker-dealer. IBLLC provides clients with execution, clearing and custody services for various products, including ISA Accounts.

We have now taken the decision to replace IBLLC in the provision of the above services and migrate your ISA Accounts to IBUK.

#### 2. When will the migration take place?

We plan to start migrating all ISA Accounts to IBUK from **1 March 2024** (“Migration Date”).

#### 3. I have other accounts with Interactive Brokers, will they also be affected?

The migration relates to your ISA Account(s) only. If you have any other accounts with Interactive Brokers, they will not be affected.

#### 4. What do I need to do now?

If you are happy for us to migrate your ISA Account to IBUK, no action is required. Your account will be migrated automatically on the Migration Date. However, if you have any pending orders on your account, please refer to Question 14.

If you do not want us to migrate your ISA Account to IBUK, you can choose to: (i) transfer your account(s) to another provider of ISA Accounts (more information on this [here](#)); or (ii) submit a request to close your account(s) via the Client Portal. **Please note: if you close your ISA Account and open another rather than transferring between the two, you will lose the tax advantages.**

If we do not hear from you prior to the Migration Date your ISA Account will be migrated to IBUK automatically.

### Part B – Changes to your ISA Account

The table below summarises the key differences between your ISA Account now and after the Migration Date. The changes do not impact any other accounts you hold with Interactive Brokers.

	Current position	From the Migration Date
<b>Applicable terms and conditions for standard ISA Accounts</b>	<a href="#">Interactive Brokers (U.K.) Limited and Interactive Brokers LLC Client Agreement</a> , as modified and supplemented by the (i) ISA Addendum <a href="#">[Form 4317]</a> or (ii) JISA Addendum <a href="#">[Form 4358]</a>  (“IBUK and IBLLC Client Agreement”)	IBUK General Terms of Business <a href="#">[Form 4600]</a> , as modified and supplemented by the (i) ISA Addendum <a href="#">[Form 4591]</a> or (ii) JISA Addendum <a href="#">[Form 4592]</a> (“General Terms”)
<b>Your relationship with Interactive Brokers</b>	Direct relationship with both IBLLC and IBUK	Direct relationship with IBUK only
<b>Responsibility for executing your transactions</b>	IBLLC	IBUK
<b>Responsibility for holding/safekeeping of client money and assets</b>	IBLLC	IBUK
<b>Compensation scheme available</b>	Securities Investor Protection Corporation (“SIPC”)	Financial Services Compensation Scheme (“FSCS”)
<b>Value of assets with Interactive Brokers protected by compensation scheme</b>	Up to \$500,000 (including a maximum of \$250,000 for cash) per client	Up to £85,000 per client

**5. What terms and conditions will apply to my ISA Account with IBUK?**

Your ISA Account is currently subject to the IBUK and IBLLC Client Agreement. When your account is migrated, it will become subject to the General Terms (see table above).

While the General Terms include many of the same provisions as the IBUK and IBLLC Client Agreement, there are a few differences that we need to bring to your attention. See table above and Questions 6 to 8 below.

Please note that these changes apply to your ISA Accounts only. Your other accounts with Interactive Brokers remain unaffected.

**6. How does IBLLC protect client money and client assets?**

Under the IBUK and IBLLC Client Agreement, IBLLC is responsible for holding and protecting your assets in client ‘reserve accounts’ designated for the exclusive benefit of IBLLC’s customers. Your assets may also be invested in other allowable assets, including U.S. Treasury securities.

Client money is maintained according to SEC rules on a net basis in the reserve accounts, which reflects the net credit balances of customers in excess of customer debit balances.

U.S. firms are required to perform a detailed reconciliation of client money and assets (“Assets”) at least weekly to ensure that customer funds are properly segregated from the broker-dealer’s own funds. IBLLC performs this calculation daily.

**7. What happens to my Assets if a U.S. firm becomes insolvent?**

IBLLC is a member of SIPC. SIPC currently protects the securities and/or other property in certain client accounts up to US\$500,000, including US\$250,000 for claims for cash.

From the Migration Date:

- IBLLC will no longer hold or be responsible for your Assets; and
- SIPC protection will no longer apply to the Assets in your ISA Account.

**8. How does IBUK protect client money and client assets?**

Under the General Terms, and in accordance with the UK FCA rules relating to client money and assets, IBUK will be responsible for holding and protecting your Assets. IBUK is required to separate your Assets from its own resources. IBUK is not permitted to use client money and assets to carry out its business activities.

**9. What happens to my Assets if a UK firm becomes insolvent?**

In the unlikely event that IBUK became insolvent, an administrator would be appointed to return your money and assets to you. If there is any shortfall, eligible claims will be covered by the FSCS.

The FSCS is an independent body set up by the Government to pay compensation if a UK firm, such as IBUK is in default and cannot meet any valid claims against it. FSCS claims are limited to £85,000 per client.

**Part C – Other practical questions about your ISA Account**

**10. Who should I contact I have any questions?**

You should contact IBUK with any questions that you may have prior to and following the migration taking place, via the Client Portal or at [www.ibkr.co.uk/support](http://www.ibkr.co.uk/support).

**11. How will I be able to access my ISA Account after the migration?**

You will be able to access your ISA Account in the same way that you do now, via the IBKR app or our website [www.ibkr.co.uk](http://www.ibkr.co.uk).

**12. Will my log-in credentials change?**

No. Your username, password, and any 2-factor authentication process in place for your existing account will remain active following migration. You will, however, be assigned a new account number for your migrated ISA Account.

**13. What will happen to the cash and assets in my existing ISA Account?**

All balances, apart from accruals (e.g., interest, dividends payments not yet received) will be transferred on the Migration Date. Once accruals have been posted to cash, they will automatically be swept to the migrated ISA Account. Once all accruals have been swept, your existing ISA Account will be closed and inaccessible for trading purposes. You will still be able to view any such closed account(s) via the Client Portal for the purpose of viewing and printing archived activity and historical statements.

**14. Will my open / limit orders (e.g. good-til-cancelled) remain active on my new ISA Account?**

Open orders will not be carried over to your new ISA Account. We recommend that clients review their orders immediately following the migration to ensure that any open orders are consistent with their trading intentions.

**15. What will happen to my existing ISA Account after the migration?**

Your existing ISA Account will be closed and inaccessible for trading purposes once all accruals have been posted to cash and transferred to the migrated ISA Account. You will still be able to view any such closed account(s) via the Client Portal for the purpose of viewing and printing archived activity and historical statements.

**16. Will the current cost basis of my existing positions be carried over to my new account?**

Yes, the migration will have no impact upon the cost basis of your positions.

**17. Will the range of products available for investment through my ISA Account change?**

Our intention is that IBUK will provide you with the same products that you have access to now. We will inform you if that is to change in future.

**18. Will there be any change to fees, charges and commissions in connection with the migration?**

No. Our fees, charges and commissions will remain the same. Please see our [website](#) for more information about our costs and charges.

**19. Will I receive a single, combined annual activity statement at year end?**

No. You will receive:

- a statement for your *existing* ISA Account, which will cover the period from April 6, 2023, to the day before the Migration Date; and
- a statement for your *new* ISA Account which will cover the period starting from the Migration Date to the end of the tax year (April 5, 2024).