



Interactive Brokers – SMS Short Code Notifications Terms of Service

Last updated: Aug 21, 2020

These are the terms of service for Interactive Brokers' SMS short code notification service provided to clients that choose to use the service. Please read these terms and conditions of use and service carefully.

These Terms of Service (the "**Terms**"), create an agreement between Interactive Brokers LLC and its affiliates ("**IBKR**," "**we**," "**our**" or "**us**") and the person or legal entity ("**Client**", "**you**" or "**your**") that opts to receive Short Messaging Service ("SMS") messages to your mobile phone number (the "**Service**") from us.

1. The Service is used to send you alerts or notifications related to your IBKR account.
2. The Service will be initiated at your request when you register to open an account with IBKR, or through our account management tools after your account is open. After you opt-in through one of these methods, we will send you an SMS message to confirm your registration for the Service.
3. By enrolling in the Service, you agree to promptly notify us of any change to the enrolled mobile phone number and are giving your consent for us to send SMS messages to you at the enrolled mobile phone number, which could result in message, data, and other charges from your wireless carrier to you.
4. You can cancel the Service at any time either through the account management page for your brokerage account, or by texting STOP to 84535. Note this will not impact one-time single-purpose messages you may request, such as wire authentications, password resets, or two-factor authentication codes.
5. For help regarding the Service, text HELP to 84535, contact our customer service through the "Contact Us" page under the "Support" menu on the IBKR website (www.interactivebrokers.com), or call 1 (877) 442-2757 (United States toll free).
6. If You want to re-activate the Service, you may reregister through account management.
7. The Service can deliver SMS messages to the following mobile phone carriers:

United States Carriers*: AT&T, Sprint, T-Mobile, Verizon, Aerialink, Alaska Communications Systems (ACS), ASTAC, Atlantic Tele-Network International (ATNI), Bandwidth (Includes Republic Wireless), Blue Wireless, Bluegrass Cellular, Boost Mobile, Brightlink, C Spire Wireless (aka Cellular South), Carolina West Wireless, CellCom, Cellular One of NE Arizona, Chariton Valley Cellular, Chat Mobility, Copper Valley Telecom, Cordova, Cross Wireless, Digital Communications Consulting (DCC)/Otz, Duet Wireless, East Kentucky Network (Appalachian Wireless), Enflick, GCI Communications, Google Voice, Illinois Valley Cellular, Inland Cellular, Inteliquent, James Valley Cellular, Leaco Rural Telephone Cooperative, Limitless Mobile, Mid-Rivers Communications, Mobile Nation/SI Wireless, MTA Wireless/Matanus Kenai, MTPCS Cellular One (CellOne Nation), Nemont CDMA, Nemont US UMTS, Nex Tech Communications, Northwest Missouri Cellular, Panhandle Wireless, Pine Belt, Pine Cellular, Pioneer Cellular, Rural Independent Network Alliance (RINA), Shelcomm, SouthernLINC, Standing Rock Telecom, TextMe, Thumb Cellular, Triangle Wireless, Union Telephone, United States Cellular Corp, United Wireless, Viaero Wireless, Virgin Mobile. Additional carriers may be added.

Please note that carriers are not liable for delayed or undelivered messages that are sent by us or by you.

**Alerts sent via SMS may not be delivered to you if Your mobile phone is not in range of a transmission site, or if sufficient network capacity is not available at a particular time. Even within a coverage area, factors beyond United States Carriers' control may interfere with message delivery, including the customer's equipment, terrain, proximity to buildings, foliage, and weather. You acknowledge that urgent alerts may not be timely received and that United States Carriers do not guarantee that alerts will be delivered.*

8. Message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
9. You agree that your use of the Service is at your sole risk. Alerts and notifications are provided on an "as is" and an "as available" basis. To the maximum extent permitted by law, IBKR specifically disclaims all representations and warranties of any kind, whether express or implied, relating to the Service (including without limitation, its performance, availability, contents, or functions). IBKR does not represent or warrant that the Service will meet

your requirements, or that your use of and access to the Service will be uninterrupted, error-free or instantaneous, or that defects in the alerts can or will be corrected.

10. In no event shall IBKR be liable to you or any third party for lost profits, revenues, or other financial losses or any special, indirect, consequential or punitive loss or damage, even if we have been advised of the possibility of such loss or damage or any claim by any third party in connection with the Service. IBKR shall not be liable if the Service, or any notification or alerts provided through it, cannot be provided or for any failure to perform any obligations contained in this agreement due to, directly or indirectly, the failure of any equipment, transmission or delivery problems, or any other event beyond our control.
11. Any personal information we obtain or handle in connection with your use of the Service will be treated in accordance with IBKR's [Privacy Policy](#).